**MY EXPERIENCE ON BUYING CAR**

We thought of getting a car for our personal use. We chose Mahindra Company. Prefer a swift 2013 model. As it is convenient for our family and apt for the parking lot. My parents paid by onetime settlement.

They gave us a date to pick the car from their showroom. Like every other car companies, we headed to select the colour, fuel material and so on. Everything was processed. Our car, that we are gonna buy was finalized.

The date to welcome another family member arrived. We all were eager. Basically if a customer is coming to get a car, the showroom managers arranges the comfort travel for the customer. As an Indian, we do good things at good time so were us.

On that day we were waiting for the showroom person to pick us. They assured come at 8.00 AM but clock crossed 9.00 AM. We were still calm and in every minute after 10.00 AM we were losing our patience. They finally arrived at 10.15 AM. My parents got really upset. However we convinced and went to the showroom.

We reached there and there were no consultation or attention for us. My dad reached one execute for sake of help. After a while we took our path to place behind the showroom where all the car which were damaged by accidents stood. He pointed to one among them as ours. The car was filled with mud dust as if it was been used for years and now the owner don’t want it anymore. It looked like second hand car. We intend to get a band new one. And then we saw this .We were disappointed.

When we enquired it to the manager. He excused it by saying “It rained yesterday”. Of course it rained that day cause it’s a raining season. And he blamed climate for his unknowledgeable concern. It was a lame excuse, I know. And that my dad asked it to clean it. They didn’t seems to do it. My dad got angered and asked them to refund the payment. After some arguments they cleaned it. Finally we got our car at 1.00 PM.

I never seen or heard such a worst services. After the car reached our home, they didn’t make their way to car services as well. Every other car companies use to give a free services for a particular period of time. Mahindra too had such things, as they said. But they didn’t respond us after the payment. Even the day we to went take the car.

It happened at 2013 on sivakasi Mahindra showroom.